

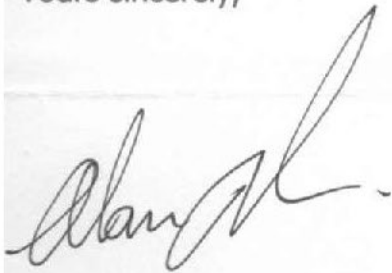
# Lothian Monoblocks & Landscapes

## Client Testimonials - with thanks!

Please find enclosed a cheque to the value of \_\_\_\_\_ payment for driveway work carried out and as advised by your invoice dated 27<sup>th</sup> August 2001.

We are very pleased with the finished article and I have already recommended your company to a work colleague.

Yours sincerely,



Alan Taylor.

Dear all,

I am writing to say thank you for the lovely job you made of our front garden. We are both delighted with it. It's a pleasure to come home and sit out the front now. It has been very much admired by neighbours, and even people we don't know have stopped to comment on it. We would recommend you to friends and family and if we hear of anyone looking for a quote we will certainly tell them. Once again thank you. It's turned out better than we ever imagined.

Yours faithfully.

Louisa Russell.

# Lothian Monoblocks & Landscapes

## Client Testimonials - with thanks!

Dear Darren,

Working in the Home Improvement market for approx. 28 years I was prepared for the normal mixture of companies when we decided to have a new drive monoblocked and a fence erected.

After the first couple of quotes I decided to start the fence myself. Due to pressure of time we agreed to obtain another couple of quotes for the drive. I only planned to have three quotes. However due to varied methods of survey, price and professionalism or lack of, we eventually obtained FIVE quotes.

It didn't take long for us to select your company. There were a couple of reasons for this :

You made an appointment and arrived on time.

I was delayed by work commitments, but you showed my wife (the BOSS) courtesy and left a brochure for me to see what was on offer.

After a short discussion you gave a '**prompt no nonsense quotation**' you also gave the impression we would receive the service expected and we agreed you should proceed.

You promised to call back with a starting date to meet my requirements, which you met.

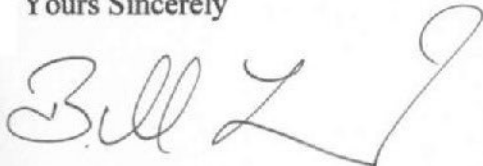
Your team arrived as promised and proceeded to be very professional with the way the job was tackled.

By the end of the day you had almost finished the contract covering approx. 38 M2 of ground.

The site was left very tidy and created quite an interest from neighbours who have all been complimentary with the change. It only took a couple of hours the following morning to finish the work and I had no hesitation in writing the cheque immediately for the agreed amount.

We would certainly recommend Lothian Monoblocks and compliment you all on a very professional job - well done.

Yours Sincerely



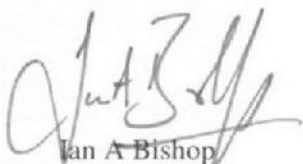
*Bill & Anne Fraser*

I am writing to express my appreciation for the excellent work carried out by you recently in monoblocking the driveway at my home and the extensive patio work which was also done at the same time.

The work was carried out to the highest standards in what were pretty awful conditions and my wife and I were both very impressed by the diligence of your team.

I have absolutely no hesitation in recommending your company to anyone considering this or any similar work and would be happy to act as a reference if required.

Yours faithfully



Ian A Bishop

# Lothian Monoblocks & Landscapes

## Client Testimonials - with thanks!

*Dear Sirs*

*Please find enclosed a cheque for settlement of your invoice.*

*We would like to take this opportunity to thank you for carrying out such a good job in a professional manner. We are absolutely delighted with the finished article and so are most of the people in our street, some of whom we have noticed, prowling around in the evening to check out your workmanship.*

*I am sure you will receive a few enquiries from this area and we will be more than confident to recommend you.*

*Yours faithfully*



*David & Anne Woodburn*

Dear Sirs,

I am delighted with the patio. It looks great and has already been admired by visitors. It has also been fully tested by the wheelchair and has passed with flying colours. Thanks for interpreting what I wanted so well and carrying out the work with no fuss and in good time.

I enclose a cheque for            in settlement of the invoice.

I may get the side of the house done later this year as it will now look shabby against the new work.

Yours sincerely

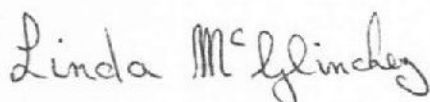


Anne Daly

With regards to the above contractor we would wish to place on record the high standards and professional workmanship that we received in the reconstruction of our patio and back lawn in January of this year.

In our opinion this company truly deserves to be on your list of approved contractors and we would have no hesitation in further recommending them to family and friends.

Yours sincerely



Mr & Mrs J McGlinchey

# Lothian Monoblocks & Landscapes

## Client Testimonials - with thanks!

DEAR SIR,

JUST A SHORT NOTE TO  
THANK YOU FOR THE WORK CARRIED OUT.  
I AM VERY PLEASED WITH THE STANDARDS  
OF THE MONOBLOCKING YOU & YOUR  
TEAM FITTED.

I HAVE ALREADY RECOMMENDED  
YOU TO A WORKMATE.

REGARDS,

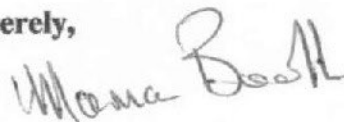
GORDON COLLECTOR



**Dear Darren,**

**Enclosed please find cheque for the balance of                      for the  
monoblocking to our drive. Ian and I highly delighted with the work you have done  
and would not hesitate to recommend you to any of our friends and neighbours.  
Thank you also for waiting for the balance.**

**Yours sincerely,**



# Lothian Monoblocks & Landscapes

## Client Testimonials - with thanks!

Dear Sirs,

Enclosed is Cheque value  
£            for completed work at  
above address.

May I say thankyou for  
the excellent job you did on my  
garden, done with the minimum of  
fuss. I would recommend you anytime

yours faithfully

Mr & Mrs PrybylSK!

Dear Mr Whitelaw,

Thank you for your invoice for work  
carried out at the above address.

A cheque for the £            due is  
enclosed.

I would like to add that my husband  
and I were very pleased with the tidy  
and efficient manner in which the work  
was carried out and indeed the finished  
result,

Yours sincerely

Mrs K. McNeil

Lothian Monoblocks & Landscapes  
Client Testimonials - with thanks!

Dear Mrs Whitelaw

I thank you for our receipt  
which arrived this morning

Jim & myself would like you to  
know, that we are delighted with the  
work you did in our garden and look  
forward to spending lots of warm sunny  
days enjoying it. Thanks for an excellent  
job

Yours faithfully

M Robertson

Dear Sir

Please find  
enclosure for £ for  
work done at do

above address

Thanks for a  
nice clean job

Thanks  
Jaw Hastie

# Lothian Monoblocks & Landscapes

Dear Mr Whitelaw

Please find enclosed a cheque in the sum of                      in full and final payment of your invoice for monoblocking work carried out at the above address.

I am delighted with my new drive and would like to thank you and your team for the way in which the work was carried out so quickly, and also on the way in which the site was left so clean and tidy.

Yours sincerely



**Colin J Matthews**

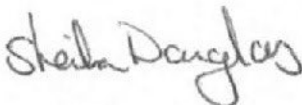
Dear Mr Whitelaw,

Please find enclosed a cheque for                      in settlement of your invoice.

I am very pleased with the finished drive. It should make a big difference in getting our caravan in and out.

May I take this opportunity to thank you, I would not hesitate to recommend you to anyone else.

Yours sincerley,



**Sheila Douglas**

# Lothian Monoblocks & Landscapes

## Client Testimonials - with thanks!

Dear Darren

I enclose cheque for \_\_\_\_\_ in payment for your work at the above address this week. I am very happy indeed with the work on the garden/driveway and congratulate you and your team on the speedy and efficient way in which this has been carried out.

I look forward to receiving copy of guarantee in due course.

As discussed by phone yesterday, Mrs Rae at no. 9 and I would both be happy if you could level out the new wall at the pavement end.

Thanks again

Yours sincerely



Liz Ogilvie

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